The Department’s Fourth Mission:
Ensure Preparedness to Provide Services and Protect People and Assets Continuously and in Time of Crisis

Assistance Outside of VA

Federal Disaster Assistance: www.disasterassistance.gov
Disaster Assistance by Federal Agency: go.usa.gov/xXcJU
Disaster Recovery Center Locator: go.usa.gov/xXczA
American Red Cross Disaster Relief & Recovery: www.redcross.org/get-help
State Emergency Management Agencies: go.usa.gov/xXczs

Let us know!
Update your address?
On-line: https://go.usa.gov/xXr8W
By Phone: (800) 827-1000
  Monday - Friday, 8 AM to 9 PM (ET)
By Mail: VA Form 20-572
  Request change of address/Cancellation of Direct Deposit

Office of Operations, Security, & Preparedness
  Office of Emergency Management and Resilience

I CARE
DEPARTMENT OF VETERANS AFFAIRS

U.S. DEPARTMENT OF VETERANS AFFAIRS

SEARCH US ON SOCIAL MEDIA!

On Facebook: VeteransAffairs
On Twitter: DeptVetAffairs
VeteransBenefits VAVeteransBenefits
VeteransHealth VeteransHealth

Veterans Crisis Line/Mental Health Hotline:
www.veteranscrisisline.net
24 Hour Contact:
(800) 273-TALK
Option 1 to speak to someone NOW!
Text: 838255

VA Services for Homeless and At-Risk Veterans:
www.va.gov/homeless
24 Hour Contact:
(877) 4 AID VET

VHA Health Benefits Enrollment Eligibility:
Monday - Friday, 8:30 AM to 8 PM (ET)
(877) 222-VETS

Veterans Health Administration:
www.va.gov/health

VA Medical Center Locator:
www.va.gov/directory

My HealtheVet:
www.myhealth.va.gov

Caregiver Support:
www.caregiver.va.gov

Women Veterans Health Care:
www.womenshealth.va.gov
  (855) VA WOMEN
Burial & Memorial Benefits

Veterans Benefits Administration

Veterans Home Loans
Natural Disasters Guidance for VA Borrowers:
go.usa.gov/xXctH

Special Relief Following a Natural Disaster:
go.usa.gov/xXrJU
Find VA circulars concerning:
- Current Disaster Guidance
- Forbearance Requests
- Moratorium on Foreclosures
- Late Charge Waivers
- Credit and VA Reporting
- VA Home Loan Information

VA Home Loan Management:
go.usa.gov/xXctJ
Monday - Friday, 8:30 AM to 4 PM (ET)
(877) 827-3702

Direct Home Loans for Native Americans:
go.usa.gov/xXctS

VA Guaranteed Home Loan Program:
go.usa.gov/xXcz3

Specially Adapted Housing Grant:
go.usa.gov/xXczc

Gateway to Benefit Information
eBenefits:
ebenefits.va.gov

Federal Benefits Book
Benefits for Veterans, Dependents, and Survivors:
go.usa.gov/xXaWy

Debt Management Center
Repayment, Offsets, Hardships, and Waivers:
va.gov/debtman

Pension Benefits Disaster Procedures:
If you cannot receive your Department of Veterans Affairs (VA) Pension or Dependency and Indemnity Compensation (DIC) VA has resources to assist:
Monday - Friday, 8 AM to 9 PM (ET)
(800) 827-1000
Or visit your local VA Regional Benefits Office to request a paper check.

Burial & Memorial Benefits

National Cemetery Administration

Burial Benefits:
go.usa.gov/xXctR
National Cemetery Scheduling Office:
www.cem.va.gov
8 AM - 7:30 PM (ET)
(800) 535-1117

Military Funeral Honors:
www.dmdc.osd.mil/mfh
24 Hour Contact
(877) 645-4667

Veteran Students

Beneficiaries using:
Chapter 33 (Post 9/11 GI Bill) or
Chapter 35 (Survivors and Dependents Educational Assistance Program): As long as the enrollment was submitted prior to the incident, no further action is necessary to receive continued payment.

Beneficiaries using:
Chapter 30 (Montgomery GI Bill - Active Duty),
1606 (Montgomery GI Bill - Selected Reserve), or
1607 (Reserve Educational Assistance Program (REAP): Continue to verify attendance until further notice as if the school did not close; doing this will ensure that payment is not affected.

Education Call Center:
Monday - Friday, 8 AM to 7 PM (ET)
(888) 442-4551

Regional Benefits Office Locator:
go.usa.gov/xXczx

Student Attendance Verification:
go.usa.gov/xXcjR

Employment Assistance
Vocational Rehabilitation and Employment (VR&E):
www.benefits.va.gov/vorehab